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Warranty Information

All Kohler Plumbing Products carry Kohler's [one-year limited warranty](#) unless otherwise noted.

- KOHLER® Plumbing Products (One-Year Limited Warranty)
- KOHLER® PRO Cook Cooking Vessel (Five-Year Limited Warranty)
- KOHLER® Steam Generator (Three-Year Limited Warranty)
- KOHLER® Water Filtration Systems (Five-Year Limited Warranty)
- KOHLER® Electronic Faucets, Valves and Controls (Five-Year Limited Warranty)
- KOHLER® Cast Iron Lifetime Limited Warranty
- KOHLER® Enameled Cast Iron Kitchen Sink Lifetime Limited Warranty
- KOHLER® Faucet Lifetime Limited Warranty
- KOHLER® Numi™ Toilet Limited Warranty
- KOHLER® Rising Wall Bath Limited Warranty

ONE-YEAR LIMITED WARRANTY

KOHLER plumbing products are warranted to be free of defects in material and workmanship for one year from date of installation.

Kohler Co. will, at its election, repair, replace or make appropriate adjustment where Kohler Co. inspection discloses any such defects occurring in normal usage within one (1) year after installation. Kohler Co. is not responsible for removal or installation costs. Use of in-tank toilet cleaners will void the warranty.

To obtain warranty service contact Kohler Co. either through your Dealer, Plumbing Contractor, Home Center or E-tailer, or by writing Kohler Co., Attn.: Customer Care Center, 444 Highland Drive, Kohler, WI 53044, USA, or by calling 1-800-4-KOHLER (1-800-456-4537) from within the USA and Canada, and 001-800-456-4537 from within Mexico, or visit [www.kohler.com](#) within the USA, [www.ca.kohler.com](#) from within Canada, or [www.mx.kohler.com](#) in Mexico.

IMPLIED WARRANTIES INCLUDING THAT OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. KOHLER CO. AND/OR SELLER DISCLAIM ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state/province to state/province.

This is Kohler Co.'s exclusive written warranty.

KOHLER® PRO Cook™ Cooking Vessel

FIVE-YEAR LIMITED WARRANTY

Kohler PRO Cook cooking vessels installed in residential settings are warranted to be free of defects in material and workmanship for five (5) years from the date of installation. The KOHLER PRO Cook cooking vessels used in commercial settings are warranted to be free of defects in material and workmanship for one (1) year from the date of installation under Kohler Co.'s one-year limited warranty. The sink components of the PRO CookCenter™ and PRO CookSink are covered by Kohler Co.'s one-year limited warranty (or Kohler's Lifetime Limited Warranty for Kohler Cast Iron).

If a defect is found in normal residential usage, Kohler Co. will, at its election, repair, replace, or make appropriate adjustment where Kohler Co. inspection discloses any such defects. Damage caused by accident, misuse or abuse is not covered by this warranty. Kohler Co. is not responsible for labor charges, removal charges, installation, or other incidental or consequential costs. In no event shall the liability of Kohler Co. exceed the purchase price of the product.

To obtain warranty service contact Kohler Co. either through your Dealer, Plumbing Contractor, Home Center or E-tailer, or by writing Kohler Co., Attn.: Customer Care Center, 444 Highland Drive, Kohler, WI 53044, USA, or by calling 1-800-4-KOHLER (1-800-456-4537) from within the USA and Canada, and 001-800-456-4537 from within Mexico, or visit [www.kohler.com](#) within the USA, [www.ca.kohler.com](#) from within Canada, or [www.mx.kohler.com](#) in Mexico.

KOHLER CO. AND/OR SELLER ARE PROVIDING THIS WARRANTY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED

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KOHLER Steam Generator

THREE-YEAR LIMITED WARRANTY

KOHLER steam generator units manufactured after September 15, 2001, are warranted to the original consumer purchaser to be free of manufacturing defects in material and workmanship during normal residential usage for three (3) years from the date of installation. This warranty applies only to KOHLER steam generator units installed in the United States of America, Canada or Mexico (North America).

If a defect is found in normal residential use, Kohler Co. will, at its election, repair or replace the unit, or make appropriate adjustment. Damage caused by accident, misuse, or abuse is not covered by this warranty. Proof of purchase (original sales receipt) must be provided to Kohler Co. with all warranty claims. Kohler Co. is not responsible for labor charges, removal charges, installation, or other consequential costs. In no event shall the liability of Kohler Co. exceed the purchase price of the unit.

If this unit is used commercially or installed outside of North America, Kohler Co. warrants the unit to be free from defects in material and workmanship for one (1) year from the date of installation with all other terms of this warranty applying except duration.

To obtain warranty service contact Kohler Co. either through your Dealer, Plumbing Contractor, Home Center or E-tailer, or by writing Kohler Co., Attn.: Customer Care Center, 444 Highland Drive, Kohler, WI 53044, USA, or by calling 1-800-4-KOHLER (1-800-456-4537) from within the USA and Canada, and 001-800-456-4537 from within Mexico, or visit www.kohler.com within the USA, www.ca.kohler.com from within Canada, or www.mx.kohler.com in Mexico.

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This is Kohler Co.'s exclusive written warranty.

KOHLER® Water Filter Systems

FIVE-YEAR LIMITED WARRANTY

KOHLER K-200 water filter systems (excluding the K-201, K-202, and K-203 disposable replacement cartridges) used in the United States and Canada are warranted to be free of defects in material and workmanship for five (5) years from the date of purchase in normal residential use. (The service life of any disposable replacement cartridge varies with local water conditions and water consumption and thus is not warranted other than to be free of defects in material and workmanship at the time of purchase.)

All products must be installed and operated in accordance with the manufacturer's recommended procedures and guidelines. Improper use or installation could void this warranty.

If a defect is found in normal residential usage in the United States or Canada, Kohler Co. will, at its election, repair or replace the unit, or make appropriate adjustment. Damage caused by accident, misuse, or abuse is not covered by this warranty. Kohler Co. is not responsible for labor charges, removal charges, installation, or other incidental or consequential costs. In no event shall the liability of Kohler Co. exceed the purchase price of the product. These water filter systems have not been tested or certified to meet regulatory standards outside the United States and Canada. To the extent permitted by law, Kohler Co. hereby disclaims all warranties for water filter systems used outside of the United States or Canada whether expressed or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose.

To obtain warranty service contact Kohler Co. either through your Dealer, Plumbing Contractor, Home Center or E-tailer, or by writing Kohler Co., Attn.: Customer Care Center, 444 Highland Drive, Kohler, WI 53044, USA, or by calling 1-800-4-KOHLER (1-800-456-4537) from within the USA and Canada, and 001-800-456-

4537 from within Mexico, or visit www.kohler.com within the USA, www.ca.kohler.com from within Canada, or www.mx.kohler.com in Mexico.

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This is Kohler Co.'s exclusive written warranty.

KOHLER® Electronic Faucets, Valves and Controls

FIVE-YEAR LIMITED WARRANTY

Kohler Co. warrants that its electronic faucets, valves and controls will be free of defects in material and workmanship during normal residential use for five years from the date the product is installed. This warranty applies only to electronic faucets, valves and controls installed in the United States of America, Canada and Mexico ("North America").

If a defect is found in normal residential use, Kohler Co. will, at its election, repair, provide a replacement part or product, or make appropriate adjustment where Kohler Co.'s inspection discloses any such defect. Damage caused by accident, misuse, or abuse is not covered by this warranty. Improper care and cleaning will void the warranty*. Proof of purchase (original sales receipt) must be provided to Kohler Co. with all warranty claims. Kohler Co. is not responsible for labor charges, installation, or other incidental or consequential costs other than those noted above. In no event shall the liability of Kohler Co. exceed the purchase price of the faucet, valve or control.

If the electronic faucets, valves or controls are used commercially or are installed outside of North America, Kohler Co. warrants that the faucet, valve or control will be free from defects in material and workmanship for one (1) year from the date the product is installed, with all other terms of this warranty applying except duration.

If you believe that you have a warranty claim, contact your Home Center, Dealer, Plumbing Contractor or E-tailer. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, the date the product was purchased, from whom the product was purchased and the installation date. Also include your original invoice. For other information, or to obtain the name and address of the service and repair facility nearest you, write Kohler Co., Attn: Customer Care Center, Kohler, Wisconsin 53044 USA, or by calling 1-800-4-KOHLER (1-800-456-4537) from within the USA and Canada, and 001-800-456-4537 from within Mexico, or visit www.kohler.com within the USA, www.ca.kohler.com from within Canada, or www.mx.kohler.com in Mexico.

THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. KOHLER CO. AND/OR SELLER DISCLAIM ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states/provinces do not allow limitations of how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from state/province to state/province. This warranty is to the original consumer purchaser only, and excludes product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company, or the consumer.

This is Kohler Co.'s exclusive written warranty.

KOHLER® Cast Iron Lifetime Limited Warranty

Kohler Co. warrants the cast iron components of products manufactured after February 10, 2000, to be free of defects in material and workmanship during normal residential use for as long as the original consumer purchaser owns his or her home. Gloss reduction, scratching, staining and alkaline etching of the finish over time due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear. This warranty applies only to KOHLER Cast Iron products installed in the United States of America, Canada or Mexico (North America).

If a defect is found in normal residential use, Kohler Co. will, at its election, repair, replace or make appropriate adjustment. Damage caused by accident, misuse, or abuse is not covered by this warranty. Improper care and cleaning will void the warranty. Proof of purchase (original sales receipt) must be provided to Kohler Co. with all warranty claims. Kohler Co. is not responsible for labor charges, installation, or other

incidental or consequential costs. In no event shall the liability of Kohler Co. exceed the purchase price of the product.

If the cast iron product is used commercially or is installed outside of North America, Kohler Co. warrants the cast iron product to be free from defects in material and workmanship for one (1) year from the date the product is installed, with all other terms of this warranty applying except duration. All other components other than the enameled cast iron component carry Kohler Co.'s one-year limited warranty unless otherwise specified.

If you believe that you have a warranty claim, contact your Dealer, Plumbing Contractor, Home Center or E-tailer, or write to Kohler at: Kohler Co., Attn.: Customer Care Center, 444 Highland Drive, Kohler, WI 53044, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, and the date the product was purchased and from whom the product was purchased. Also include your original invoice. For other information, or to obtain the name and address of the service and repair facility nearest you, call 1-800-4-KOHLER (1-800-456-4537) from within the USA and Canada, and 001-800-456-4537 from within Mexico or visit www.kohler.com within the USA, www.ca.kohler.com from within Canada, or www.mx.kohler.com in Mexico.

KOHLER CO. AND/OR SELLER ARE PROVIDING THIS WARRANTY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. KOHLER CO. AND/OR SELLER DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states/provinces do not allow limitations of how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from state/province to state/province. This warranty is to the original consumer purchaser only, and excludes product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company or the consumer.



This is Kohler Co.'s exclusive written warranty.

KOHLER® Enameled Cast Iron Kitchen Sink Lifetime Limited Warranty

Kohler Co. warrants the enameled cast iron component of kitchen, entertainment or utility sinks manufactured after April 29, 2008 to be free of defects in material and workmanship during normal residential use for as long as the original consumer purchaser owns his or her home. Kohler Co. further warrants that the enameled cast iron component of the product will not chip, crack or burn for as long as the original consumer purchaser owns his or her home. Gloss reduction, scratching, staining and alkaline etching of the finish over time due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear. This warranty applies only to KOHLER Cast Iron kitchen, entertainment and utility sinks installed in the United States of America, Canada or Mexico (North America).

If a defect is found in normal residential use, Kohler Co. will, at its election, repair, replace or make appropriate adjustment. Damage caused by accident, misuse, or abuse is not covered by this warranty. Improper care and cleaning will void the warranty. Proof of purchase (original sales receipt) must be provided to Kohler Co. with all warranty claims. Kohler Co. is not responsible for labor charges, installation, or other incidental or consequential costs. In no event shall the liability of Kohler Co. exceed the purchase price of the product.

If the cast iron product is used commercially or is installed outside of North America, Kohler Co. warrants the cast iron product to be free from defects in material and workmanship for one (1) year from the date the product is installed, with all other terms of this warranty applying except duration. All other components other than the enameled cast iron carry Kohler Co.'s one-year limited warranty unless otherwise specified.

If you believe that you have a warranty claim, contact Kohler Co., either through your Dealer, Plumbing Contractor, Home Center or E-tailer, or by writing: Kohler Co., Attn.: Customer Care Center, 444 Highland Drive, Kohler, WI 53044, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include your original invoice. For other information, or to obtain the name and address of the service and repair facility nearest you, call 1-800-4-KOHLER (1-800-456-4537) from within the USA and Canada, and 001-800-456-4537 from within Mexico, or visit www.kohler.com within the USA, www.ca.kohler.com from within Canada, or www.mx.kohler.com in Mexico.

KOHLER CO. AND/OR SELLER ARE PROVIDING THIS WARRANTY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. KOHLER CO. AND/OR SELLER DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL

DAMAGES.

Some states/provinces do not allow limitations on the duration of an implied warranty or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from state/province to state/province. This warranty is extended to the original consumer purchaser only, and excludes product damage due to installation error, or product abuse or misuse, whether attributable to the consumer, a contractor, service company or other third party.



*KOHLER Cast Iron kitchen sinks installed in North America carry a Lifetime Limited Warranty for as long as the original consumer purchaser owns his or her home.

This is Kohler Co.'s exclusive written warranty.

KOHLER® Faucet Lifetime Limited Warranty

Kohler Co. warrants its Faucets* manufactured after January 1, 1997, to be leak and drip free during normal residential use for as long as the original consumer purchaser owns his or her home. If the Faucet should leak or drip during normal use, Kohler Co. will, free of charge, mail to the purchaser the cartridge necessary to put the Faucet in good working condition. This warranty applies only to Kohler Faucets installed in the United States of America, Canada or Mexico ("North America").

Kohler Co. also warrants all other aspects of the faucet or accessories ("Faucet")*, (except gold, non-Vibrant®, non-chrome finishes) to be free of defects in material and workmanship during normal residential use for as long as the original consumer purchaser owns his or her home. If a defect is found in normal residential use, Kohler Co. will, at its election, repair, provide a replacement part or product, or make appropriate adjustment. Damage to a product caused by accident, misuse, or abuse is not covered by this warranty. Improper care and cleaning will void the warranty.*** Proof of purchase (original sales receipt) must be provided to Kohler Co. with all warranty claims. Kohler Co. is not responsible for labor charges, installation, or other incidental or consequential costs. In no event shall the liability of Kohler Co. exceed the purchase price of the Faucet.

If the Faucet is used commercially or is installed outside of North America or if the finish is gold, non-Vibrant or non-chrome, Kohler Co. warrants the Faucet to be free from defects in material and workmanship for one (1) year from the date the product is installed, under Kohler Co.'s standard one-year limited warranty.

If you believe that you have a warranty claim, contact Kohler Co., either through your Dealer, Plumbing Contractor, Home Center or E-tailer, or by writing Kohler Co., Attn.: Customer Care Center, 444 Highland Drive, Kohler, WI 53044, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include your original invoice. For other information, or to obtain the name and address of the service and repair facility nearest you, call 1-800-4-KOHLER (1-800-456-4537) from within the USA and Canada, and 001-800-456-4537 from within Mexico, or visit www.kohler.com within the USA, www.ca.kohler.com from within Canada, or www.mx.kohler.com in Mexico.

KOHLER CO. AND/OR SELLER ARE PROVIDING THESE WARRANTIES IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. KOHLER CO. AND/OR SELLER DISCLAIM ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

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This is Kohler Co.'s exclusive written warranty.

KOHLER® Numi™ Toilet Limited Warranty

Three-Year Limited Warranty for Vitreous China Component

Three-Year Limited Warranty for Mechanical Parts

Kohler Co. warrants the vitreous china component on the KOHLER Numi toilet to be free of defects in material and workmanship during normal residential use for three (3) years from the date of installation. Kohler Co. will further warrant all mechanical parts in the KOHLER Numi toilet to be free of defects in

material and workmanship during normal residential use for three (3) years from the date of installation. This warranty only applies to the KOHLER Numi toilet when installed in the United States of America and Canada.

If a defect is found in normal use, Kohler Co. will, at its election, repair, replace or make appropriate adjustment where Kohler Co. inspection discloses any such defects. Damage caused by accident, misuse or abuse is not covered by this warranty. This warranty expressly excludes labor charges, removal charges, installation, or other incidental or consequential costs. Improper care and cleaning will void the warranty. Use of in-tank toilet cleaners will void the warranty. In no event shall the liability of Kohler Co. exceed the purchase price of the product.

If you believe that you have a warranty claim, contact Kohler Co., either through your Dealer, Plumbing Contractor, Home Center or E-tailer, or by writing Kohler Co., Attn.: Customer Care Center, 444 Highland Drive, Kohler, WI 53044, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include your original invoice. For other information, or to obtain the name and address of the service and repair facility nearest you, call 1-800-4-KOHLER (1-800-456-4537) from within the USA and Canada, and 001-800-456-4537 from within Mexico, or visit www.kohler.com within the USA, www.ca.kohler.com from within Canada, or www.mx.kohler.com in Mexico.

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KOHLER® Rising Wall Bath Limited Warranty

Ten-Year Limited Warranty for the Bath Component

Lifetime Limited Warranty for the Inflatable Door Seal Component

One-Year Limited Warranty on All Other Components

Kohler Co. warrants the bath component of the Elevance Wall Bath manufactured after September 1, 2010, to be free of defects in material and workmanship during normal residential use for ten years from the date of installation. Kohler Co. warrants the inflatable door seal component to be free from defects in material and workmanship during normal residential use for as long as the original consumer owns his or her home, provided the Elevance Wall Bath is installed by a qualified installer. Kohler Co. warrants all other components to be free from defects in material and workmanship for one-year from the date of installation. These warranties only apply to Elevance Wall Baths installed in the United States of America, Canada and Mexico (North America).

If the Elevance Wall Bath is used commercially or is installed outside of North America, Kohler Co. warrants that for one (1) year from the date the Elevance Wall Bath is installed the bath and inflatable door seal components and all other components to be free from defects in material and workmanship. All other terms of this warranty apply except for duration.

If a defect is found in normal residential use, Kohler Co. will, at its election, repair, replace or make appropriate adjustment where Kohler Co. inspection discloses any such defects. Damage caused by accident, improper installation, misuse or abuse is not covered by this warranty. This warranty expressly excludes labor charges, removal charges, installation, or other incidental or consequential costs. Improper care and cleaning will void the warranty. In no event shall the liability of Kohler Co. exceed the purchase price of the product. If the warranty claim is for the inflatable door seal component, proof of purchase by the original consumer purchaser is required.

If you believe that you have a warranty claim, contact Kohler Co., either through your Dealer, Plumbing Contractor, Home Center or E-tailer, or by writing: Kohler Co., Attn.: Customer Care Center, 444 Highland Drive, Kohler, WI 53044, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include your original invoice. For other information, or to obtain the name and address of the service and repair facility nearest you, call 1-800-4-KOHLER (1-800-456-4537) from within the USA and Canada, and 001-800-456-4537 from within Mexico, or visit www.kohler.com within the USA, www.ca.kohler.com from within Canada, or www.mx.kohler.com in Mexico.

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* Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents or other products not recommended for chrome. This will void the warranty.

** Trend® faucets; MasterShower™ tower; BodySpa™ systems and components; WaterHaven™ tower, systems and components; Polished Gold finishes; fittings; all items within the "Fixture Related" section of the Kohler Faucets Price Book, drains, Duostrainer® sink strainers, soap/lotion dispensers; and faucets used in commercial settings and outside North America, are covered by Kohler Co.'s one-year limited warranty.

*** Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents or other products not recommended for chrome. This will void the warranty.