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# The Vision of Better Information Management



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# WELCOME



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# Introduction to WMATA (METRO)

- Created in 1967 by the Interstate Compact; began rail operations 1976
- Multi-jurisdictional - DC, MD, VA, US
- Service area ~ 1,500 square miles
- Rail, Bus and Paratransit modes
- Approximately 1,000,000 trips daily



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# Introduction to WMATA (METRO)

- Over \$40 billion in assets (excluding land)
  - Over 400,000 identified assets
  - Nearly 10,000 employees
  - 291 miles of track
  - 1,824 buses
  - 1,236 rail cars
  - 618 escalators
  - 318 elevators



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# WMATA (METRO) Context

- Dedicated Capital Funding – 1<sup>st</sup> time ever
- \$25 billion need estimated for SGR and new service requests
- \$1.5 billion in capital expenditures per year
- Over 600 projects submitted for program funding
- Safety and Compliance drivers

"Without Data You're Just Another Person With An Opinion"

W. Edwards Deming

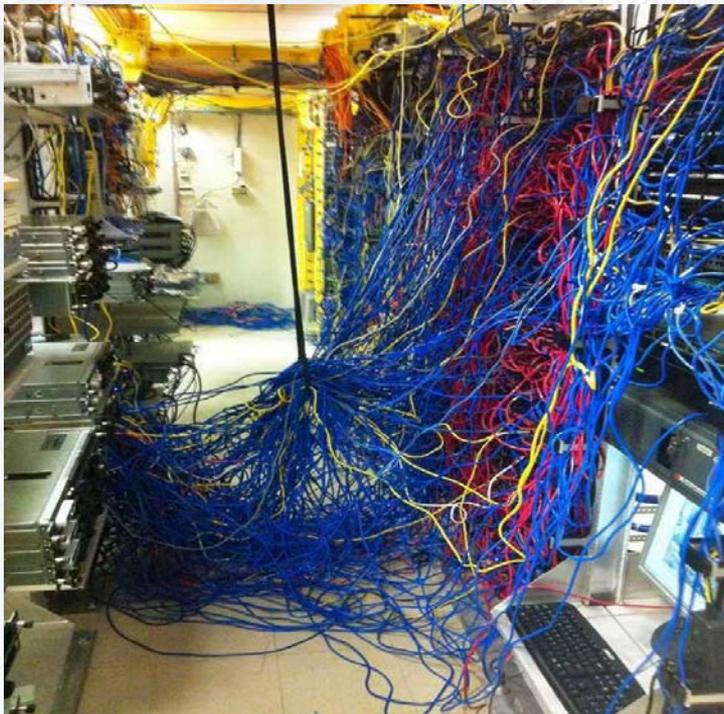


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# Information Management?





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# Historical Processes Perspective



Do or Die

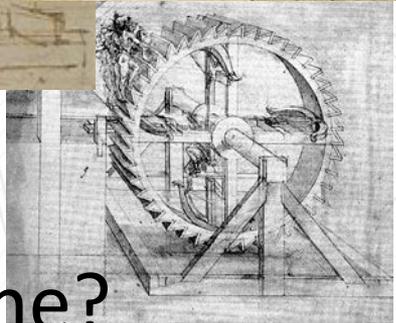
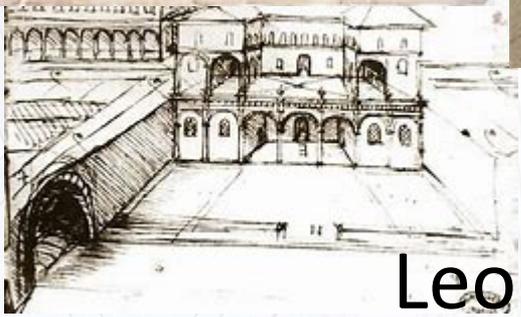
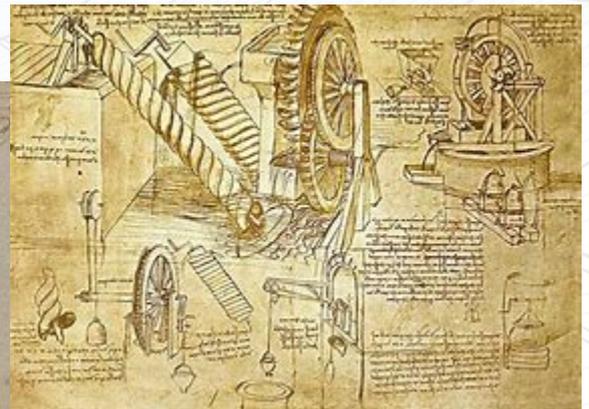
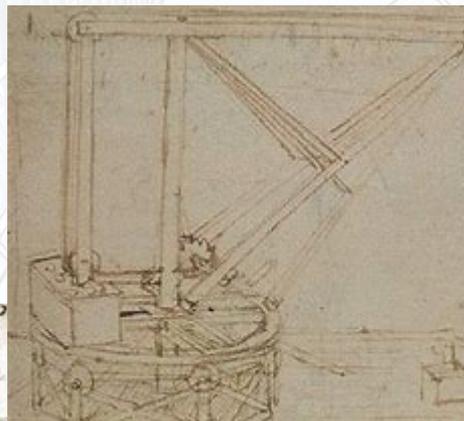
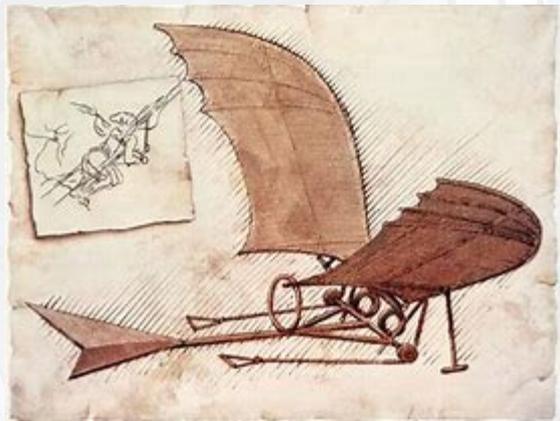


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# TIME FOR A RENAISSANCE?



Leonardo, anyone?

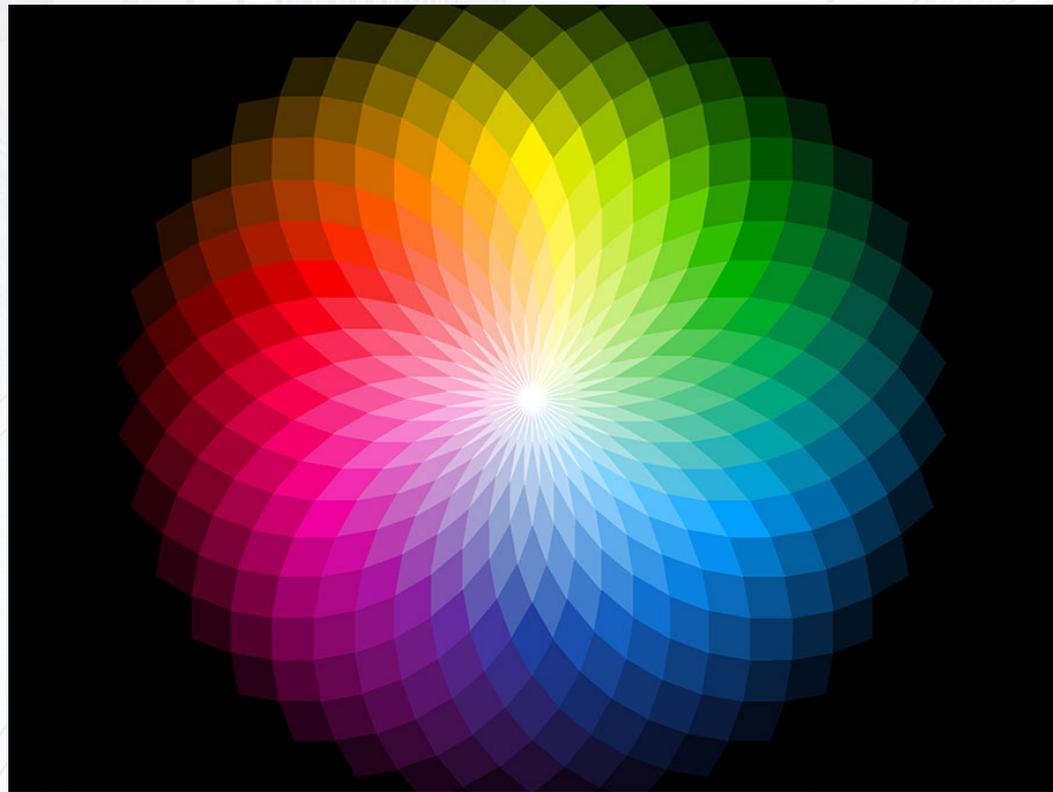


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# INFORMATION OVERLOAD?





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# INFORMATION SINGULARITY?



1984 (not the novel...)



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# STANDARD PROCESS FLOW

CONCEPT/NEED  
PROGRAMMING  
PRELIM DESIGN  
DESIGN DEVELOPMENT  
CONSTRUCTION DOCUMENTS  
CLOSEOUT  
OPERATION/MAINTENANCE  
DECOMMISSION

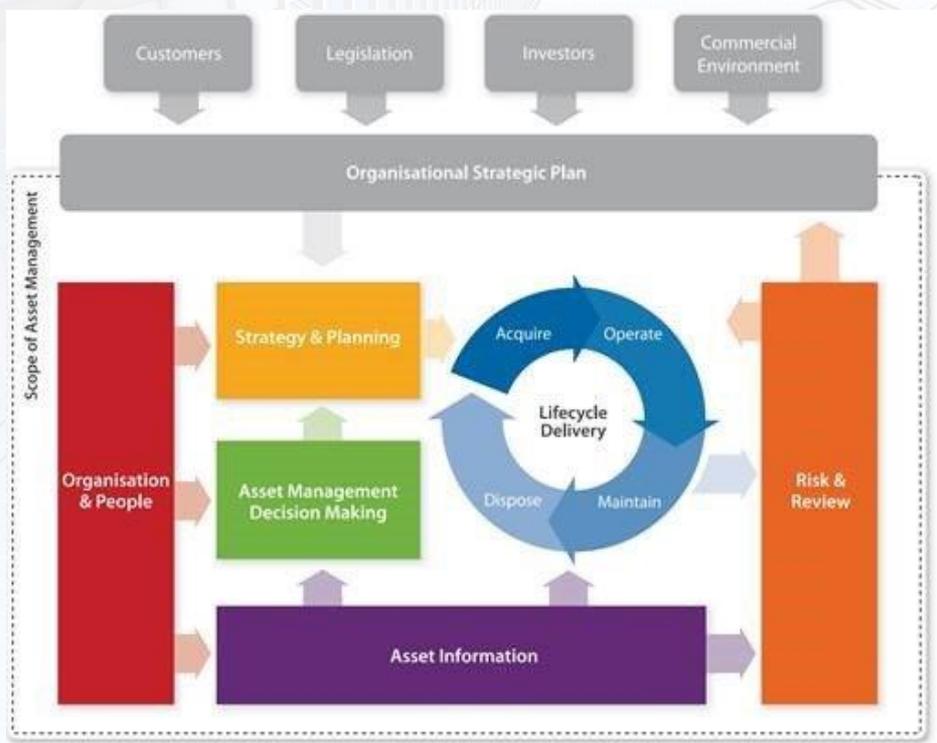


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# BETTER INFORMATION EXAMPLE



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# Current Information Rich Processes

- Enterprise Asset Management (EAM)
- Building Information Modeling (BIM)
- Geospatial Information System (GIS)
- Enterprise Resource Planning (ERP)
- Business Performance Management (BPM)
- Life-cycle Cost Analysis (LCA)
- Total Cost of Ownership (TCO)
- Business Suite Applications
- ... and?

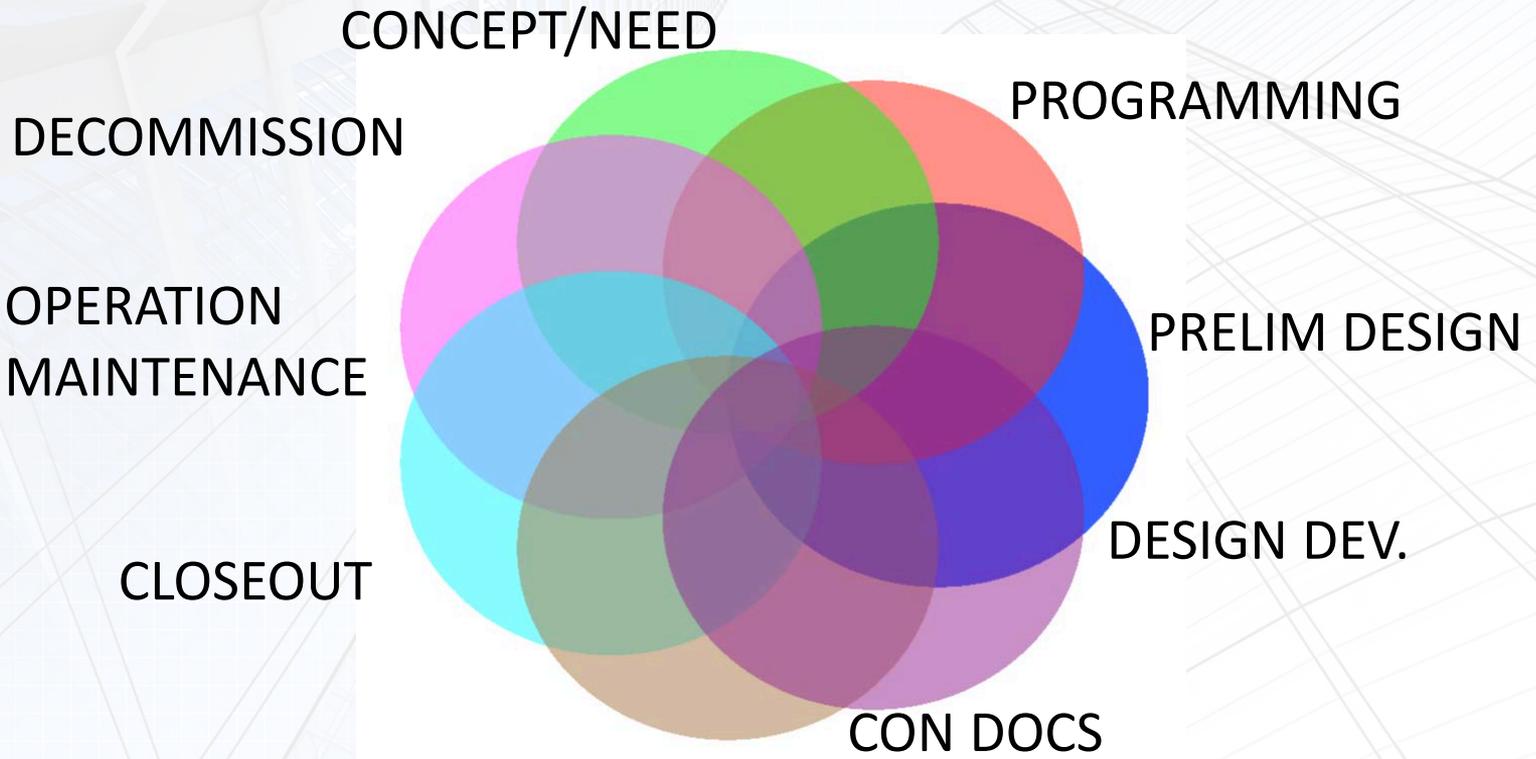


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# VISIONARY PROCESS FLOW





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# INFORMATION & EXCHANGES

- Building Information Modeling (BIM)
- Geospatial Information System (GIS)
- COBie
- LiDAR
- CMMS
- AMS
- Business Suite Applications
- ... and?



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# IT'S THE PEOPLE NOT THE TECHNOLOGY

- Questions?